



WYCHEPROOF COMMUNITY CAR

INFORMATION FOR CLIENTS

The Wycheproof Community Car aims to provide a means of transport to and from non-urgent medical appointments. Please read carefully the following information before making a booking at the Wycheproof Community Resource Centre to ensure you are eligible to use this service.

ELIGIBILITY:

- The Wycheproof Community Car is only available to transport patients to and from non-urgent medical (specialist) appointments
- Only residents living in the Wycheproof/Nullawil areas are eligible to book the community car (see map overleaf)
- Before booking clients must first endeavour to utilise family, friends or carers as a form of transport
- Clients who require assistance or are undergoing a day procedure must be accompanied by a carer, family member or friend - the volunteer driver will not be responsible for your care on the day
- It is recommended all other clients are accompanied by a carer, family member or friend. If you do not have anyone available to come with you, please notify WCRC upon booking.

BOOKING:

- Bookings can be made at Wycheproof Community Resource Centre during office hours at least one week in advance
- Wycheproof Medical Centre patients must produce a form signed by a staff member confirming that they have a non-urgent specialist appointment
- Non-Wycheproof Medical Centre patients must produce proof that they have a non-urgent specialist appointment
- Full payment must be made at the time of booking (see travel charges overleaf)
- Patients eligible for the Victorian Patient Transfer Assistance Scheme are responsible for sourcing the claim forms, having them signed by the specialist and submitting their claim. WCRC and/or volunteer drivers and carers take no responsibility for organising or submitting claims.
- First to book takes precedence, however, multiple bookings on the same day may be possible

ON THE DAY:

- Volunteer drivers will collect clients who live within the township of Wycheproof from their homes at a pre-arranged time, allowing ample time for travel to the appointment location and factoring in the needs of the individual client
- The meeting point for clients living outside the township of Wycheproof is WCRC, also at a pre-arranged time and allowing ample time for travel and individual needs
- A small fridge will be available to both volunteers and clients if they wish to pack a lunch and/or a drink
- If the client needs to buy a meal, it can be purchased from the most convenient location as determined by the volunteer driver
- There will be strictly no access to shops or appointments of a non-medical personal nature during trips in the community car
- Clients will be responsible for the payment of any parking fees on the day

TRAVEL CHARGES:

Travel charges calculated at 20c/km, plus booking fee

Destination	Distance (return trip)	Travel charge
Melbourne	560km	\$142
Bendigo	272km	\$74
Swan Hill*	192km	\$58.40
Ballarat	442km	\$118.40
Horsham	282km	\$76.40
Mildura	535kms	\$137
Warracknabeal	200km	\$60
Donald*	100km	\$35
Kerang*	180km	\$56
St Arnaud*	130km	\$46
Echuca	312km	\$82

*Patients travelling to these locations will not be eligible for Victorian Patient Transport Assistance Scheme rebate

ELIGIBILITY MAP:

